



# **ENGLAND IN THE WEST INDIES 2019**

## **BOOKING FORM**

## BOOKING CONDITIONS

These Booking Conditions, together with any other written information we brought to your attention before we confirmed your booking, including all information on our website, form the basis of your contract with: The Cricket Tour Company (hereafter referred to as "we" or "us"). The Cricket Tour Company, CricTours and Amber Leaf Tours are the trading names of The Cricket Tour Company Limited whose registered office is at Holmbury House, Skittle Green, Bledlow, Buckinghamshire HP27 9PJ, England. Please read them carefully as they set out our respective rights and obligations. In these Booking Conditions references to "you" and "your" include the first named person on the booking and all persons on whose behalf a booking is made or any other person to whom a booking is added or transferred.

1. Reservations, Deposit & Payment: Bookings are subject to availability and are only confirmed when a confirmation invoice is issued by us upon receipt of the completed booking form and a deposit payment equal to 50% of the listed tour price, plus 100% of all airfare costs. The deposit is accepted in part payment of the agreed cost of the booking, as per the confirmation invoice from The Cricket Tour Company Limited. A contract exists between us and you from the date shown on the confirmation invoice. If your confirmed arrangements include a flight, we (or if you booked via an authorised agent of ours, that agent) will also issue you with an ATOL Certificate. Please check the confirmation invoice and ATOL Certificate carefully. If you believe that any details on the ATOL Certificate or confirmation or any other document are wrong you must advise us immediately as changes cannot be made later and it may harm your rights if we are not notified of any inaccuracies in any document within ten days of our sending it out.

The balance of the cost of your booking (including any applicable surcharge) is due no later than 90 days prior to the commencement of the tour. If we do not receive this balance in full and on time, we reserve the right to treat your booking as cancelled by you in which case the cancellation charges set out in clause 5 below will become payable. Bookings made within 90 days of commencement of the tour may be charged a surcharge depending on hotel and airline booking requirements.

Payment may be made by cheque, banker's draft, credit card (Visa/Mastercard/American Express), debit card (Visa, Debit/Visa Electron/Switch/JCB Maestro) or bank transfer.

2. Booking Form: The person signing the booking form warrants that he or she is over 18 and has the authority of all persons named on the Booking Form to make this booking on their behalf subject to these booking conditions herein contained. All travel documentation and other information will be sent to the person who has signed the booking form.

3. Financial security: We provide financial security for the flight inclusive packages you purchase from us. We do this by way of a bond held in favour of the Civil Aviation Authority under ATOL number 5796. When you buy a flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. For further information, visit the ATOL website at [www.atol.org.uk](http://www.atol.org.uk). The price of our flight inclusive arrangements includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday or travel services offered and sold by us will be protected by the ATOL Scheme. ATOL protection extends primarily to Customers who book and pay in the United Kingdom.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding under your contract with us, to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL Scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

If you book arrangements other than a package holiday from us, your monies will not be financially protected. Please ask us for further details.

4. Amendments by You: If you wish to vary your booking arrangements from the specified itinerary after we have issued you with a confirmation invoice, you must inform us as soon as possible. This should be done by the first named person on the booking. Whilst we will do our best to assist, we cannot guarantee that we will be able to meet your requested change. Where we can meet a request, all changes will be subject to payment of an administration fee of £100 per person per change as well as any increase in cost incurred by us, including any commissions, taxes and/or administration charges imposed by the relevant supplier(s). You should be aware that these costs could increase the closer to the departure date that changes are made and you should contact us as soon as possible. Where we are unable to assist you and you do not wish to proceed with the original booking we will treat this as a cancellation by you. A cancellation fee may be payable.

If any member of your party is prevented from travelling, that person(s) may transfer their place to someone else (introduced by you and satisfying all the conditions applicable to the arrangements) providing we are notified not less than 28 days before departure and you pay an amendment fee of £100 per person transferring, meet all costs and charges incurred by us and/or incurred or imposed by any of our suppliers and the transferee agrees to these booking conditions and all other terms of the contract between us. If you are unable to find a replacement, cancellation charges as set out will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

Note: Certain arrangements may not be amended after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements.

Clients who do not travel as part of the group will be responsible to make their own way to and from the airport(s) and/or hotels, at their own expense.

5. Cancellation by You: If you or any other member of your party decides to cancel your confirmed booking you must notify us in writing immediately by the person who signed the booking form. Your notice of cancellation will only take effect from the date on which we receive it.

Since we incur costs in cancelling your arrangements, you will have to pay the applicable cancellation charges up to the maximum shown below. The cancellation charge detailed is calculated on the basis of the total cost payable by the person(s) cancelling excluding insurance premiums and amendment charges which are not refundable in the event of the person(s) to whom they apply cancelling. These charges are in addition to any cancellation fees which may be levied by suppliers (airlines, hotels, land operators, cricket ticket suppliers etc.).

Period before the start of the tour	Cancellation charge
More than 90 days	50% of the total cost of the tour + the full cost of any flights which have been booked and paid for
90 days or less	100% of the total cost of the tour

6. If we change or cancel your booking: As we plan your holiday arrangements many months in advance we may occasionally have to make changes or cancel your booking and we reserve the right to do so at any time.

Please note that due to the nature of the arrangements you book, occasionally, we may have to make changes and we reserve the right to do so at any time. This is because the cricket fixtures forming part of your booked arrangements with us are subject to change and a certain level of flexibility is required by you. Most of these changes will be minor and we will advise you or your travel agent of them at the earliest possible date.

Changes: If we make a major change to your holiday, we will inform you or your travel agent as soon as reasonably possible if there is time before your departure. You will have the choice of either accepting the change of arrangements, accepting an offer of alternative travel arrangements of comparable standard from us if available (we will refund any price difference if the alternative is of a lower value), or cancelling your holiday and receiving a full refund of all monies paid. In some cases we will also pay compensation (see below). These options don't apply for minor changes. Examples of minor changes include alteration of your outward/return flights by less than 12 hours, changes to aircraft type, change of accommodation to another of the same or higher standard, changes of carriers. Please note that carriers such as airlines used in the brochure/website may be subject to change.

Cancellation: We will not cancel your travel arrangements less than 60 days before your departure date, except for reasons of force majeure or failure by you to pay the final balance. We may cancel your holiday before this date if, e.g., the minimum number of clients required for a particular tour is not reached. If your holiday is cancelled you can either have a refund of all monies paid or accept an offer of alternative travel arrangements of comparable standard from us, if available (we will refund any price difference if the alternative is of a lower value).

Insurance: If we cancel or make a major change and you accept a refund, we will provide a full refund of your travel insurance premiums if you paid them to us and can show that you are unable to transfer or reuse your policy.

7. Your Behaviour: All guests staying with us are expected to conduct themselves in an orderly and acceptable manner and not to disrupt the enjoyment of other guests. If in our opinion or in the opinion of any hotel manager or any other person in authority, your behaviour or that of any member of your party is causing or is likely to cause distress, danger or annoyance to any of our other guests or any third party or damage to property, or to cause a delay or diversion to transportation, we reserve the right to terminate your booking arrangements with us immediately. In the event of such termination our liability to you and/or your party will cease and you and/or your party will be required to leave your accommodation or other service immediately. We will have no further obligations to you and/or your party. No refunds for lost accommodation or any other service will be made and we will not pay any expenses or costs incurred as a result of termination. You and/or your party may also be required to pay for loss and/or damage caused by your actions and we will hold you and each member of your party jointly and individually liable for any damage or losses caused by you or any member of your party. Full payment for any such damage or losses must be paid directly to the hotel manager or other supplier prior to departure from the hotel. If you fail to make payment, you will be responsible for meeting any claims (including legal costs) subsequently made against us as a result of your actions together with all costs we incur in pursuing any claim against you. We cannot be held responsible for the actions or behaviour of other guests or individuals who have no connection with your booking arrangements or with us.

8. Force Majeure: Except where otherwise expressly stated in these booking conditions we will not be liable or pay you compensation if our contractual obligations to you are affected by any event which we or the supplier(s) of the service(s) in question could not, even with all due care, foresee or avoid. These events can include, but are not limited to war, threat of war, civil strife, terrorist activity and its consequences or the threat of such activity, riot, the act of any government or other national or local authority including port or river authorities, industrial dispute, lock closure, natural or nuclear disaster, fire, chemical or biological disaster and adverse weather, sea, ice and river conditions and all similar events outside our or the concerned supplier(s) control. Advice from the Foreign Office to avoid or leave a particular country may constitute Force Majeure.

Please note that this particularly applies where a Force Majeure event leads to the cancellation of any event forming part of your arrangements booked with us, or the rearrangement or re-scheduling of an event so that they do not coincide with the other arrangements you have booked with us and we are unable to (or you cannot accept) any alternative arrangements offered. Such changes or cancellations of events at the request of, for example, sports associations, police or other local authorities, television/radio broadcasters will be considered a Force Majeure event and we will have no liability to you for compensation.

9. Alterations to Tour Prices: We reserve the right to amend the price of unsold holidays at any time and correct errors in the prices of confirmed holidays.

10. Travel insurance: Adequate travel insurance is a condition of your contract with us. You must be satisfied that your insurance fully covers all your personal requirements including pre-existing medical conditions, cancellation charges, medical expenses and repatriation in the event of accident or illness. If you choose to travel without adequate insurance cover, we will not be liable for any losses howsoever arising, in respect of which insurance cover would otherwise have been available.

11. Complaints: We make every effort to ensure that your holiday arrangements run smoothly but if you do have a problem during your holiday, please inform your Tour Director and the relevant supplier (e.g. your hotelier) immediately who will endeavour to put things right. If your complaint is not resolved locally, please contact Brian Corcoran, Director, on +44 (0)7968 848 303. If the problem cannot be resolved and you wish to complain further, you must send formal written notice of your complaint to us at our office within 28 days of the end of your stay, giving your booking reference and all other relevant information. Please keep your letter concise and to the point. This will assist us to quickly identify your concerns and speed up our response to you. Failure to follow the procedure set out in this clause may affect ours and the applicable supplier's ability to investigate your complaint, and will affect your rights under this contract.

12. Third Parties: No agents, representatives, conductors or any other persons not employed by us are authorised to promise to refund any sums paid or to remit any sums payable either wholly or in part or to agree to any variation of these booking conditions.

13. Our Responsibilities:

1) We will accept responsibility for the arrangements we agree to provide or arrange for you as an "organiser" under the Package Travel, Package Holidays and Package Tours Regulations 1992 as set out below. Subject to these booking conditions, if we or our suppliers negligently perform or arrange the services which we are obliged to provide for you under our contract with you, as set out on your confirmation invoice, we will pay you reasonable compensation. The level of such compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in these conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.

(2) We will not be responsible or pay you compensation for any injury, illness, death, loss, damage, expense, cost or other claim of any description if it results from:-

- (a) the act(s) and/or omission(s) of the person(s) affected;
- (b) the act(s) and/or omission(s) of a third party unconnected with the provision of the services contracted for and which were unforeseeable or unavoidable; or
- (c) unusual or unforeseeable circumstances beyond ours or our supplier(s) control, the consequences of which could not have been avoided even if all due care had been exercised; or
- (d) an event which either ourselves or suppliers could not, even with all due care, have foreseen or forestalled.

(3) We limit the amount of compensation we may have to pay you if we are found liable under this clause:

- (a) Loss of and/or damage to any luggage or personal possessions and money,

The maximum amount we will have to pay you in respect of these claims is an amount equivalent to the excess on your insurance policy which applies to this type of loss per person in total because you are assumed to have adequate insurance in place to cover any losses of this kind.

- (b) Claims not falling under (a) above and which don't involve injury, illness or death

The maximum amount we will have to pay you in respect of these claims is twice the price paid by or on behalf of the person(s) affected in total. This maximum amount will only be payable where everything has gone wrong and you or your party has not received any benefit at all from your booking.

(c) Claims in respect of international travel by air, sea and rail, or any stay in a hotel

i) The extent of our liability will in all cases be limited as if we were carriers under the appropriate Conventions, which include The Warsaw/Montreal Convention (international travel by air); The Athens Convention (with respect to sea travel); The Berne/Cotif Convention (with respect to rail travel) and The Paris Convention (with respect to hotel arrangements). You can ask for copies of these Conventions from our offices. Please contact us. In addition, you agree that the operating carrier or transport company's own 'Conditions of Carriage' will apply to you on that journey. When arranging transportation for you, we rely on the terms and conditions contained within these international conventions and those 'Conditions of Carriage'. You acknowledge that all of the terms and conditions contained in those 'Conditions of Carriage' form part of your contract with us, as well as with the transport company and that those 'Conditions of Carriage' shall be deemed to be included by reference into this contract.

ii) In any circumstances in which a carrier is liable to you by virtue of the Denied Boarding Regulation 2004, any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier.

iii) When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question.

(4) It is a condition of our acceptance of liability under this clause that you notify any claim to ourselves and our supplier(s) strictly in accordance with the complaints procedure set out in these conditions.

(5) Where any payment is made, the person(s) receiving it (and their parent or guardian if under 18 years) must also assign to ourselves or our insurers any rights they may have to pursue any third party and must provide ourselves and our insurers with all assistance we may reasonably require.

(6) Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description: (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or (b) relate to any business.

(7) We will not accept responsibility for services or facilities which do not form part of our agreement or where they are not advertised in our brochure. For example any excursion you book whilst away, or any service or facility which your hotel or any other supplier agrees to provide for you.

14. Notices: Where notice is to be given in writing to any party to this agreement it may be served by leaving it at the registered office or last known address of that party or by sending it by prepaid first class post or facsimile to the party's registered office or last known address within the United Kingdom. A properly addressed and prepaid notice sent by first class post or airmail (as the case may be) shall be deemed to have been served at an address within the United Kingdom at the expiry of two days after the notice is posted. Where a notice is given by facsimile, service shall be deemed to be effected on receipt of telephone or other confirmation of its receipt.

15. Jurisdiction: These Booking Conditions and any agreement to which they apply are governed in all respects by English law. We both agree that any dispute, claim or other matter which arises between us out of or in connection with your contract or booking will be dealt with by the Courts of England and Wales only.

16. Alternative Dispute Resolution (ADR): You can access the European Commission Online Dispute (ODR) Resolution platform at <http://ec.europa.eu/consumers/odr/>. This ODR platform is a means of registering your complaint with us; it will not determine how your complaint should be resolved.

17. Data Protection Policy: We will only pass your personal information to suppliers (e.g. airlines, hotels etc.) and relevant authorities (e.g. governments) as required to complete your tour arrangements.

18. General: If any part of these booking conditions is found to be invalid or unenforceable, then the remainder of these booking conditions will not be affected and will remain valid and enforceable.

19. Special Requests: Any special requests must be advised to us at the time of booking e.g. diet, room location, a particular facility at a hotel etc. You should then confirm your requests in writing. Whilst every effort will be made by us to try and arrange your reasonable special requests, we cannot guarantee that they will be fulfilled. The fact that a special request has been noted on your confirmation invoice or any other documentation or that it has been passed on to the supplier is not confirmation that the request will be met. Failure to meet any special request will not be a breach of contract on our part unless the request has been specifically confirmed. We do not accept bookings that are conditional upon any special request being met.

20. Disabilities and Medical Problems: We are not a specialist disabled holiday company, but we will do our utmost to cater for any special requirements you may have. If you or any member of your party has any medical problem or disability which may affect your stay, please provide us with full details before we confirm your booking so that we can try to advise you as to the suitability of your chosen arrangements. We may require you to produce a doctor's certificate certifying that you are fit to participate in the tour. Acting reasonably, if we are unable to properly accommodate the needs of the person(s) concerned, we will not confirm your booking or if you did not give us full details at the time of booking, we will cancel it and impose applicable cancellation charges when we become aware of these details.

21. Excursion: Excursions or other tours that you may choose to book or pay for whilst you are on holiday are not part of your contracted arrangements with us. For any excursion or other tour that you book, your contract will be with the operator of the excursion or tour and not with us. We are not responsible for the provision of the excursion or tour or for anything that happens during the course of its provision by the operator.

22. Passport, Visa and Immigration Requirements and Health Formalities: It is your responsibility to check and fulfil the passport, visa, health and immigration requirements applicable to your itinerary. We can only provide general information about this. You must check requirements for your own specific circumstances with the relevant Embassies and/or Consulates and your own doctor as applicable. Requirements do change and you must check the up to date position in good time before departure.

Most countries now require passports to be valid for at least 6 months after your return date. If your passport is in its final year, you should check with the Embassy of the country you are visiting. For further information contact the Passport Office on 0870 5210410 or visit [www.passport.gov.uk](http://www.passport.gov.uk)

**Special conditions apply for travel to the USA, and all passengers must have individual machine readable passports. Please check [www.usembassy.org.uk](http://www.usembassy.org.uk)**  
For European holidays you should obtain a completed and issued form EHIC prior to departure.

Up to date travel advice can be obtained from the Foreign and Commonwealth Office, visit [www.fco.gov.uk](http://www.fco.gov.uk)

Non British passport holders, including other EU nationals, should obtain up to date advice on passport and visa requirements from the Embassy, High Commission or Consulate of your destination or country(ies) through which you are travelling,

We do not accept any responsibility if you cannot travel, or incur any other loss because you have not complied with any passport, visa, immigration requirements or health formalities. You agree to reimburse us in relation to any fines or other losses which we incur as a result of your failure to comply with any passport, visa, immigration requirements or health formalities.

23. Conditions of Suppliers: Many of the services which make up your holiday are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions which will form part of your contract with us. Some of these terms and conditions may limit or exclude the supplier's liability to you, usually in accordance with applicable International Conventions. Copies of the relevant parts of these terms and conditions are available on request from us or the supplier concerned.

Important note: Where we provide tickets to events and/or matches our responsibility is limited to the provision of the tickets. We are not responsible for the provision or organisation of the event or match.

Tickets will be subject to the Event or Match organisers own Terms and Conditions and you should review these prior to booking. Copies are available from ourselves on request.

We cannot accept any responsibility for any postponement, cancellation or alteration to the event or match, and any claim made for a refund or compensation must be made to the Event or Match organiser directly.

24. Delays, Missed Transport Arrangements and other Travel Information: If you or any member of your party miss your flight or other transport arrangement, it is cancelled or you are subject to a delay of over 3 hours for any reason, you must contact us and the airline or other transport supplier concerned immediately.

The Package Travel etc Regulations 1992 provide that in the event that you *experience* difficulty on the occurrence of circumstances described in clauses 13 (2) (a) (b) (c) or (d) of these booking conditions, we will provide you with prompt assistance. Where you experience a delay which is not owing to any failure by us, our employees or sub-contractors, this prompt assistance is likely to extend to providing help in locating refreshments, accommodation and communications but not paying for them. Any airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements.

Under EU Law, you have rights in some circumstances to refunds and/or compensation from the airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from airlines. If the airline does not comply with these rules you should complain to the Civil Aviation Authority at [www.caa.co.uk/passengers](http://www.caa.co.uk/passengers). Reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund of your holiday price from us. If, for any reason, you do not claim against the airline and make a claim for compensation from us, you must, at the time of payment of any compensation to you, make a complete assignment to us of the rights you have against the airline in relation to the claim that gives rise to that compensation payment. A delay or cancellation to your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight.

We cannot accept liability for any delay which is due to any of the reasons set out in clause 8 of these booking conditions (which includes the behaviour of any passenger(s) on any flight who, for example, fails to check in or board on time).

The carrier(s), flight timings and types of aircraft shown in this brochure or on our website and detailed on your confirmation invoice are for guidance only and are subject to alteration and confirmation. We shall inform you of the identity of the actual carrier(s) as soon as we become aware of it. The latest flight timings will be shown on your tickets which will be despatched to you approximately two weeks before departure. You should check your tickets very carefully immediately on receipt to ensure you have the correct flight times. If flight times change after tickets have been dispatched we will contact you as soon as we can to let you know.

Please note the existence of a "Community list" (available for inspection at [http://ec.europa.eu/transport/air-ban/list\\_en.htm](http://ec.europa.eu/transport/air-ban/list_en.htm)) detailing air carriers that are subject to an operating ban with the EU Community.

25. Advance Passenger Information: A number of Governments are introducing new requirements for air carriers to provide personal information about all travellers on their aircraft to the Authorities before the aircraft leaves the UK. The data will be collected either at the airport when you check in or in some circumstances when, or after you make your booking. Accordingly, you are advised to allow extra time to check in for your flight. Where we collect this data, we will treat it in accordance with our privacy policy.

26. Foreign Office Advice: You are responsible for making yourself aware of Foreign Office advice and State Department warnings in regard to the safety of the countries and areas in which you will be travelling and to make your decisions accordingly. Advice from the Foreign Office to avoid or leave a particular country may constitute Force Majeure. (See clause 8).

27. Photographs and Testimonials: We sometimes use photographs taken during our tours for promotional and/or marketing purposes in media such as brochures, advertisements, videos, slides and/or on the internet. We also sometimes use part, or all, of the written feedback and/or testimonials we receive from clients for promotional purposes. If you would prefer your image or name not be used in this way, please email [tours@cricctours.com](mailto:tours@cricctours.com)

28. Pre-seating on aircraft: Depending on your class of travel and the fare paid, your chosen airline may offer the option to reserve your on-board seat/s either free of charge or for a fee. However, once the allocation of these pre-bookable seats has been exhausted, you will not be able to reserve your seat until online check-in opens (usually 24 hours before departure) or at the airport on the day of departure. Please note, pre-assigned seats and/or seats together with your travelling companion/s are not guaranteed.

**CORRECT AS AT November 2018. The Cricket Tour Company Limited trading as Amber Leaf Tours** (Registered in England No. 4014841). Holmbury House, Skittle Green, Bledlow, Bucks HP27 9PJ, England. Telephone 01844 343800 Email: [tours@cricctours.com](mailto:tours@cricctours.com) Website: [www.cricctours.com](http://www.cricctours.com)

# BOOKING FORM

Title & name (per passport) \_\_\_\_\_ Preferred name \_\_\_\_\_

Address \_\_\_\_\_ Town \_\_\_\_\_

County \_\_\_\_\_ Postcode \_\_\_\_\_ Date of Birth \_\_\_\_\_

Home phone \_\_\_\_\_ Work phone \_\_\_\_\_ Mobile phone \_\_\_\_\_

Email address \_\_\_\_\_

**Emergency contact:** Name \_\_\_\_\_ Contact Nbr(s) \_\_\_\_\_

Title & name (per passport) \_\_\_\_\_ Preferred name \_\_\_\_\_

Address \_\_\_\_\_ Town \_\_\_\_\_

County \_\_\_\_\_ Postcode \_\_\_\_\_ Date of Birth \_\_\_\_\_

Home phone \_\_\_\_\_ Work phone \_\_\_\_\_ Mobile phone \_\_\_\_\_

Email address \_\_\_\_\_

**Emergency contact:** Name \_\_\_\_\_ Contact Nbr(s) \_\_\_\_\_

BARBADOS Package prices					Double per room	Twin per room	Single per room	
Turtle Beach Hotel ( 9 nights 20 – 29 Jan )					[ ] £1,895	[ ] £1,895	[ ] £3,790	
Additional Nights (subject to availability) per room					Check in	___/___/19	Check out	___/___/19
Double/Twin	£210	Single	£420	Number extra nights	[ ] £	[ ] £	[ ] £	
Return airport transfers in Barbados Cost per vehicle (max 2 people including luggage)					[ ] £60	[ ] £60	[ ] £60	
Match transfers - £40 per day Cost per vehicle (max 2 people including luggage)					[ ] £	[ ] £	[ ] £	
Cricket ticket 5 day package – From £30 per person, per day					[ ] £	[ ] £	[ ] £	
<b>Total package price</b>					£	£	£	

Please tick to confirm that you have completed the insurance application/indemnity form (overleaf) [ ]

Please tick to confirm that you have enclosed a photocopy of the photo page of your passport [ ]

# PAYMENT DETAILS

## PAYMENT

	Number		Cost	
Deposit (50% of listed tour price)	[ ]	x	£	= £
Total cost of additional airfares	[ ]	x	£	= £
Travel Insurance (details overleaf)	[ ]	x	£	= £
<b>TOTAL</b>				<b>= £</b>

Have you travelled with Amber Leaf Tours before? Yes [ ] No [ ]

If this is your first booking with Amber Leaf Tours. How did you hear of us? \_\_\_\_\_

Payment can be made by bank transfer, cheque, bankers' draft, credit card (Amex/Visa/Mastercard), debit card (Visa Debit/Visa Electron/Switch/JCB/Maestro).

### Cheque or bankers draft

Payable to 'The Cricket Tour Company Ltd'

### Bank Transfer

Account Name: The Cricket Tour Company Ltd  
Account No: 10077080  
Sort Code: 83-04-25  
Reference: Your surname

### Card Details

Name on card: \_\_\_\_\_

Card type: \_\_\_\_\_

Card Number: \_\_\_\_\_

Issue Number (if applicable): \_\_\_\_\_

Start date: (if available) \_\_\_\_\_

Expiry date: \_\_\_\_\_

CVV No: (last 3 numbers on back of card in signature strip): \_\_\_\_\_

Amount to be charged to card £ \_\_\_\_\_  
(including applicable surcharges)

Signature \_\_\_\_\_ Date \_\_\_\_\_

**Your tour or package is confirmed by confirmation invoice on receipt of your completed booking form and deposit payment. Should you wish to cancel after this point, you will be subject to our cancellation policy; see Clause (6) of our Booking Conditions.**



# TRAVEL INSURANCE

Amber Leaf Tours is pleased to offer the following travel insurance in conjunction with Gold Cover Travel Insurance. Please note, it is a booking condition that four participants have insurance cover at least equivalent to that offered by Amber Leaf Tours, or to sign the indemnity statement below.

Children under the age of 3 years at the time of travel – free.

Please ensure that you read your insurance policy carefully upon receipt. Amber leaf Tours will not be held responsible for any costs should a claim not be met by insurance.

Costs: Including 20% Insurance Premium Tax			
Trip Duration	Aged 3 – 64	Aged 65 – 70	Aged 71 – 99
Up to 14 days	£80	£150	£225
Up to 21 days	£98	£185	£275
Up to 28 days	£105	£205	£305

Please contact us for a quote if you need more than 28 days. Please note: The cancellation and curtailment cover can be increased from £6,000 to cover up to £15,000 per person. Please contact us for details.

Summary of Cover This is only an outline of cover. Please see Schedule of Cover and Limits of Indemnity in your policy wording for full details	Standard Cover Up to Limit of (£) per Insured Person
Cancellation or Curtailment	£3,000
Medical expenses including emergency assistance	£5,000,000
Dental Treatment Limit	£200
Hospital confinement Benefit	£20 per day up to £2,000
Personal effects & baggage	£1,500
Single item limit	£200
Valuables limit (total)	£200
Travel documents	£250
Delayed baggage	£100
Personal Money , passports & documents	£750
Cash limit	£500
Passport, Tickets & Documents	£250
Travel delay	£40 after first 12 hours & £20 each subsequent 12 hour period up to £500
Holiday abandonment	£3,000
Hijack	£500
Missed Departure	£1,000
Personal Accident	
Permanent total disablement	£25,000
Loss of limb or sight	£25,000
Death benefit	£25,000
Personal Liability	£2,000,000
Legal Expenses	£15,000
Catastrophe Cover	£0
3 <sup>rd</sup> party supplier insolvency & travel disruption	£3,000
Normal policy excess	£50
Excesses may vary for different sections, see full summary for details	

It is the responsibility of passengers to ensure that their travel insurance is valid and that all conditions have been met. We strongly urge you to ensure that you declare any pre-existing medical conditions; failure to do so may cause problems when making a claim.

Health Line (for pre-existing medical screening) All Seasons Healthcheck line Tel: 0203 327 0556

If you are not satisfied with your insurance policy, you will have 14 days from the date of issue of the insurance to obtain a full refund, provided you have not commenced your trip.

Should you wish to take travel insurance, please complete the following application form:

Trip Duration: \_\_\_\_\_

Name and age of all persons to be insured:

1. \_\_\_\_\_ 2. \_\_\_\_\_

## TRAVEL INSURANCE INDEMNITY

On behalf of the following persons, I/we hereby advise that I/we do not wish to take out the holiday insurance offered by Amber Leaf Tours and will not hold Amber Leaf Tours responsible for any losses which would have been covered by the insurance offered.

Name(s): 1. \_\_\_\_\_ 2. \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please return booking form and payment to: **Amber Leaf Tours, Holmbury House, Skittle Green, Bledlow, Bucks HP27 9PJ**